



ALGARVESHOPPING SHOPPING CENTRE

“PET FRIENDLY”

REGULATIONS FOR ENTRY AND PRESENCE OF COMPANION ANIMALS

1. PROMOTING ENTITY

A “ALGARVESHOPPING – CENTRO COMERCIAL, S.A.”, headquartered at Av. António Augusto de Aguiar, nº 19, 4º Sala B, 1050-012 Lisboa, with €50.000,00 of share capital, registered at the *Conservatória do Registo Predial/Comercial da Maia* under the single registration and legal person number 503774545, and identified hereinafter as “the Shopping Centre”.

2. AIM

The present regulations aim to regulate the conditions of entry of companion animals (with cats in an appropriate carrier) into AlgarveShopping Shopping Centre and to identify the obligations to which the owners and/or persons in charge of the animals are subjected.

3. ASSISTANCE DOGS

The rules and conditions provided for in this Regulation shall in no way prejudice or affect the rules of access and movement established in Portuguese legislation regarding assistance dogs (Decree nº74/2007, of 27 March and nº4 of art.2 of Law 15/2018, of 27 March).

4. ENTRY OF ANIMALS

- 4.1. The entry of pets is only allowed provided that they are duly accompanied by their keeper or responsible person over the age of 16.
- 4.2. Animals accompanied by their owners may enter the Shopping Centre through any of the entrances, except through the east side entrance by the restaurant area. Access through floor -1 has to be made by the lifts and it is not permitted to use escalators and/or conveyors with pets.
- 4.3. In addition to the requirements foreseen in this Regulation, animal owners and/or persons responsible for the animals will be responsible for complying with all legislation in force regarding companion animals.
- 4.4. Based on Decree-Law 82/2019, of 27 June, it is mandatory that pets have a transponder for electronic identification and are registered in the SIAC.



- 4.5. In order to guarantee the normal operation of the Shopping Centre, the maximum number of pets in the building at the same time is limited to 10 animals (nº 5 of article 131 of Law 15/2018 of 27 March).

5. CONDITIONS OF CIRCULATION

- 5.1. Each customer may be accompanied by only one companion animal during the visit to the Shopping Centre.
- 5.2. The use of a collar or harness is mandatory, in which the name and address or telephone number of the keeper must be written in some way (Decree-Law 314/2003, 17 December).
- 5.3. The owner and/or person responsible for the companion animal guarantees that the above-mentioned data is true and is legally responsible for keeping it updated. The owner and/or person responsible for the pet animal will be the sole responsible for any damage or harm, direct or indirect, caused to the Shopping Centre or to any third party as a result of the communication of data that is false, inaccurate, incomplete, or not kept up to date.
- 5.4. The circulation of pets is allowed in the Shopping Centre's common areas, excluding the children's play area, the nappy changing rooms, and the sanitary facilities, where the entry and circulation of pets is expressly forbidden. The entrance and circulation of pets is strictly forbidden in the restaurant and terrace areas, hypermarket, and shops (except in those shops that have specific signs allowing pets to enter).
- 5.5. The shops are managed by legal entities that are autonomous and independent from AlgarveShopping, and may, at their own discretion, but without prejudice of what is stated in number 3 above, decide upon the conditions of access and circulation of animals inside them. The shops that allow animals to enter are identified by their own signage.
- 5.6. Animals are not allowed on the Shopping Centre's furniture.
- 5.7. Access between floors must be made with animals exclusively via the lifts. Only one animal at a time may circulate in the lifts, and animals may not circulate on the carpets and escalators, with the exception of animals carried by hand or in an appropriate carrier.
- 5.8. Without prejudice to 5.10, pets must always circulate under the supervision of their owners, using a non-extendable leash no longer than 1 metre long (and muzzle when necessary and whenever required by law), or in trolleys or bags suitable for transporting them.



- 5.9. Besides the non-extendable leash of no more than 1 meter, the use of a muzzle is mandatory for breeds considered to be "potentially dangerous" and those arising from crossbreeding with such, under the terms of Decree-Law 315/2009 of 29 October, including but not limited to: Cão de Fila Brasileiro, Dogue Argentino, Pit Bull Terrier, Rottweiler, American Staffordshire Terrier, Staffordshire Bull Terrier and Tosa Inu.
- 5.10. It is imperative that cats be kept in an appropriate cat carrier.
- 5.11. The satisfaction of the animals' excretory needs inside the Shopping Centre is expressly forbidden, under penalty of expulsion from the Shopping Centre. If this happens, the owner/guardian must immediately clean the waste and, afterwards, inform the nearest member of the surveillance team place or, alternatively, contact the Shopping Centre's services through the telephone number provided at the Meeting Point (in the central area of floor zero), so that the location can be further cleaned.
- 5.12. The Shopping Centre provides free waste collection bags at the Meeting Point (in the central area of floor zero).

6. EXCLUDED ANIMALS

- 6.1. Companion animals that are visibly debilitated, ill, or who do not present proper hygienic conditions are not allowed into the Shopping Centre.
- 6.2. Companion animals are not allowed to enter the Shopping Centre during their period of oestrus.
- 6.3. Visibly or potentially aggressive companion animals are not allowed into the Shopping Centre.
- 6.4. AlgarveShopping reserves the right not to allow the entrance and/or presence of animals that represent a risk, or present characteristics and/or conditions that jeopardise the normal operation of the Shopping Centre or the comfort and safety of clients, tenants, staff and other pets.
- 6.5. AlgarveShopping Shopping Centre reserves the right to require the owner of the companion animal to muzzle and/or leash it during the visit.
- 6.6. In accordance with Decree-Law 74/2007, March 27, and paragraph 4 of article 2 of Law 15/2018, March 27, these exclusions do not apply to assistance dogs, which are allowed in all areas of AlgarveShopping.



7. EXPULSION OF ANIMALS FROM THE SHOPPING CENTRE

- 7.1. During the animal's visit to the Shopping Centre, the animal may be required to leave at any time in the event of non-compliance with any of the rules and requirements of these regulations.
- 7.2. AlgarveShopping also reserves the right to immediately expel from the Shopping Centre any animal that may disturb or threaten customers' safety and well-being, whether due to behavioural, noise, health or hygiene issues.

8. LIABILITY FOR DAMAGES

- 8.1. The owner and/or person responsible for the animal will be solely and exclusively responsible for compliance with all legislation concerning companion animals, namely in what concerns registration, vaccination, and compulsory insurance.
- 8.2. The owner and/or the person responsible for the animal will be solely and exclusively responsible for any damage caused by the animal to the areas where it circulates, to the Shopping Centre shops, or to customers and their property.

9. FINAL PROVISIONS

- 9.1. The entrance of the client accompanied by a companion animal in the Shopping Centre implies full knowledge and acceptance of the present regulations, as well as of AlgarveShopping's criteria for the resolution of any issue arising from these regulations.
- 9.2. The regulations are available for consultation online at www.algarveshopping.pt, at the reception of the Shopping Centre management office and may be requested from the security team.